

2013-14 Oilers Mini-Packs Frequently Asked Questions

- What is a Mini-Pack?**
A Mini-Pack includes either four, six or seven games, which consists of the same seat for all games in your pack. For example, if you purchase 2 Mini-Packs, you will have the same pair of seats for all the Oilers games in the package. A voucher for a bonus Oil Kings game is also included per pack.
- What is a Priority Draw?**
To ensure fair access for all Oilers fans, interested parties must enter the Priority Draw for the chance to purchase. Names will be chosen at random and assigned a designated date and time to access Mini-Pack inventory. The draw closes on Friday, August 9 at noon. Those who were selected will be notified via email no later than Monday, August 12, 2013. To access the full Rules and Regulations, visit:
<http://oilers.nhl.com/v2/ext/pdf/OilersMini-PackPriorityDrawRulesRegulations.pdf>
- How many times can I enter?**
Only one entry per person, per e-mail address.
- How will I know if I am selected in the Mini-Pack Priority Draw?**
If you are selected in the Mini-Pack Priority Draw you will be notified via e-mail no later than Monday, August 12, 2013 as to how and when to make your Mini-Pack purchase.
- What are the odds of being drawn in the Priority Draw?**
The odds depend on the number of entries received.
- Can I choose specific seats?**
You will be able to choose from the best available seat options at your time of purchase.
- Are Mini-Packs available in all seating and price levels?**
Yes, Mini-Packs are available in all price levels except Barrier-Free. However, availability is based on customer uptake.
- What are the prices?**
Prices include GST.

	Premium 4-Game pack pack	6-Game Pack pack	7-Game Pack pack
GALLERY	\$ 269.00	\$ 299.00	\$ 349.00

STANDING	\$ 269.00	\$ 299.00	\$ 349.00
COLONNADE	\$429.00	\$ 469.00	\$ 549.00
TERRACE	\$ 559.00	\$ 649.00	\$ 759.00
EXEC TERR	\$ 749.00	\$ 829.00	\$ 969.00
EXECUTIVE	\$ 799.00	\$ 899.00	\$ 1,049.00
SILVER	\$ 1,169.00	\$ 1,299.00	\$ 1,519.00
GOLD	\$ 1,279.00	\$ 1,429.00	\$ 1,659.00

- **Are there payment plans for Mini-Packs?**

Yes, there are two payment plans available:

- Pay in Full today
- Pay 50% today and 50% on September 16, 2013.

- **Is there a limit on the number of Mini-Packs I can purchase?**

You may purchase up to 12 Mini-Pack seats in total, but no more than 6 seats in any one individual Mini-Pack.

- **How will I receive my Mini-Pack tickets?**

Mini-Pack tickets will be loaded on your online Oilers Account Manager account as of Friday, September 6, 2013. Using your Account ID and password, you can login and manage your tickets quickly and easily:

- View your games
- Print and re-print your tickets online at no charge
- Forward e-tickets to friends or family at no charge
- Sell your tickets online through Edmonton Oilers TicketExchange
- Edit your profile
- Change your password

If you have any questions on using your online Oilers Account Manager, contact customerservice@edmontonoilers.com or 780-414-GOAL (4625).

- **How do I use the bonus Oil Kings game voucher?**

Each Oilers Mini-Pack includes a bonus Oil Kings voucher. Oil Kings vouchers will be mailed to you via regular mail. You may redeem your voucher at the Rexall Place Box Office or at TELUS Field for one ticket to any Oil Kings 2013-14 regular season home game. Tickets for the bonus Oil Kings game may not be in the same seats as the Oilers games.

- **Who can I contact if I have questions?**

You can contact us at 780-414-GOAL (4625) or email us at customerservice@edmontonoilers.com.